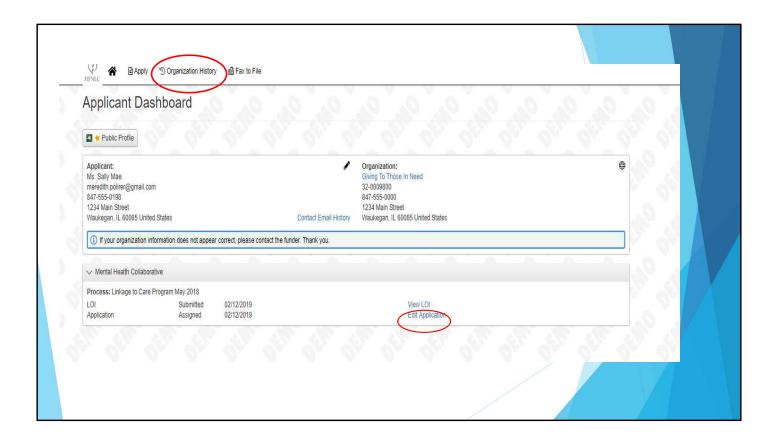
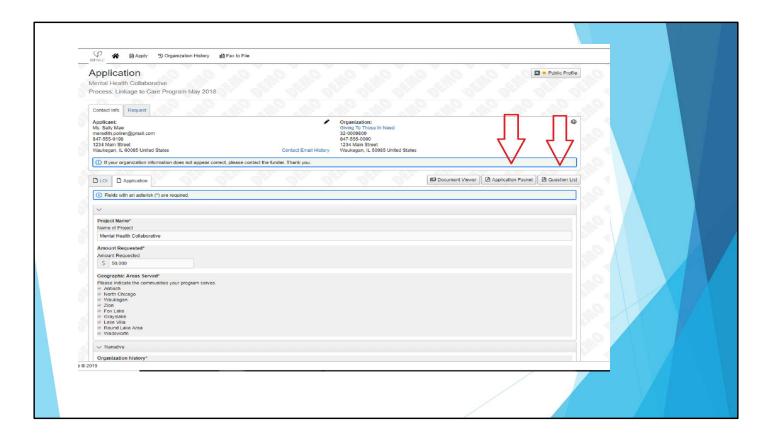
Pillar 1: General Program and Operating Grants

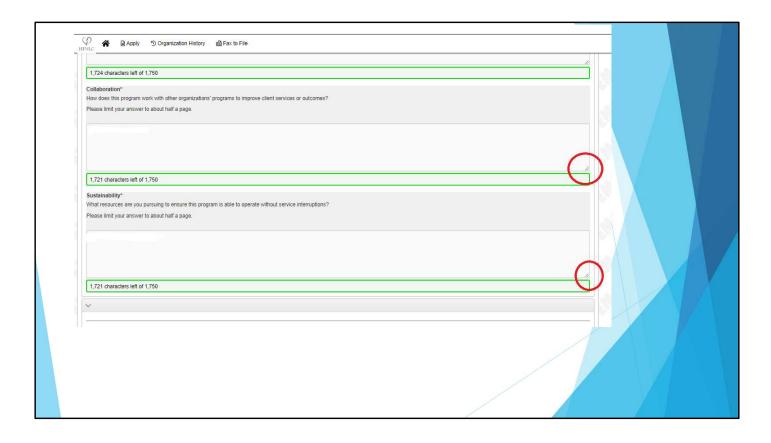


Access your application by clicking the Edit Application link on the **Application Dashboard Page**.

If when you log in to the grants management system you don't see the above page click **Organization History** at the top of the screen.



Once on the **Application Page**, you have the option to download and print the questions by clicking the **Question List** link. You can also download and print a copy of your complete application including the attachments by clicking the **Application Packet** link.



The text boxes can be enlarged by clicking on the triangle in the lower right corner and dragging it down.

Overview

This pillar supports organizations providing direct services and programs that address health and the social drivers of health (SDOH). Funding may be used for program or general operating purposes to strengthen an organization's ability to deliver coordinated, comprehensive care.

- Examples of eligible activities include:
 - Clinical and behavioral health services
 - ▶ Health education and prevention programs
 - Care coordination and linkage to care
 - Programs that address SDOH, such as food access, income and employment, and social support/community engagement
 - > Scholarships that promote healthcare workforce development

HFNLC staff will determine if you are eligible for general operating or general program support during LOI review. Once this is determined we will share the result with you.

Although a number of factors will be considered, when determining eligibility for general operating support, we will review the proportion of your organization's work dedicated to improving access to healthcare, healthy foods, income and employment, and community engagement or social support.

We may reach out to you to discuss this.

Important to Note

As we shift our grantmaking from five distinct funding strategies to a single, unified *General Program and Operating Grants* approach, we recognize that it may be confusing how to answer specific questions in the new application.

We encourage applicants to bring any questions or uncertainties to our attention — we will work through them together.

Application Narrative Questions

Please read instructions carefully. Some questions apply to the organization and some apply to the program.

The slides with green backgrounds refer to application questions that pertain to the organization. If you are requesting renewal funds you will only answer these questions every 5 years.

The slides with purple backgrounds refer to application questions that pertain to the program.

Organization Information

Provide the following:

- 1. The organization's mission and a brief description of its history, including the year it was founded.
- 2. A list of the organization's primary programs and their goals.
- 3. The total number of clients served in your most recent fiscal year.

This answer is limited to 3,000 characters – about 1 page long. Feel free to organize your answer using the numbering in the question.

Achievements List 3-5 of the organization's top achievements in the most recently completed fiscal year.

This answer is limited to 1,000 characters – about 1 paragraph. A simple bullet point for each achievement is sufficient.

Partnership and Collaboration

HFNLC describes partnership or collaboration in 3 ways:

- Active Referral Network a list of other organizations you refer to on a frequent basis to ensure clients needs are met
- Programmatic Partnership multiple organizations that have combined resources to operate a program more effectively
- Working Group program staff meet frequently with staff from other organizations to share information and solve problems in order to improve program outcomes

How does your organization partner or collaborate with other organizations?

This answer is limited to 1,500 characters – about ½ page.

Think about...

More than we refer and accept referrals from...

How do you enhance your services through partnerships and collaboration How are your services more accessible through partnerships and collaboration How do you help your clients better through partnerships and collaboration

Equity

How is your organization addressing Justice, Equity, Diversity, and Inclusion?

This answer is limited to 1,500 characters – about ½ page

Consider organizational policy and procedure, new initiatives, education and training, or other activities your organization may be undertaking.

Definitions

Justice: Dismantling barriers to resources and opportunities in society so that all individuals & communities can live a full & dignified life. These barriers are essentially the "isms" in society: racism, classism, sexism, etc.

Equity: Allocating resources to ensure everyone has access to the same resources & opportunities. Equity recognizes that advantages and barriers—the 'isms'—exist. Equity is the approach & equality is the outcome.

Diversity: The differences between us based on which we experience systemic advantages or encounter systemic barriers to opportunities.

Inclusion: Fostering a sense of belonging by centering, valuing, & amplifying the voices, perspectives & styles of those who experience more barriers based on their identities.

Organization Staffing

Provide the following staff numbers as of the most recent calendar year:

- Total Staff total number of paid staff (full time and part time) as of 12/31
- Staff Numbers Overall, last year did you increase, decrease or maintain the same number of staff (compare number of staff on 1/1 to staff on 12/31
- Staff Turnover Rate Count the number of positions vacated regardless if they were refilled or not (if the total staff size was 18 on January 1 and 3 people left during the year = 3/18

This answer should be mostly numbers. NOT narrative

BIPOC Leadership and Staff

- What percentage of the executive team identify as Black, Indigenous, or People of Color (BIPOC)?
- What percentage of staff identify as Black, Indigenous, or People of Color (BIPOC)?
- What percentage of the board identify as Black, Indigenous, or People of Color (BIPOC)?

These questions should be reported as a percentage? If the organization has no paid staff enter NA.

Decision Making

How are the individuals who are impacted by the social issue your organization is addressing included in decision making and holding power within the organization?

This answer is limited to 1,500 characters – about ½ page

Consider how consumers and community are included in planning and decision making within your organization.

Volunteers

Other that board members and that might help raise funds, how are volunteers involved in the work of the organization?

This answer is limited to 1,500 characters – about ½ page

Program Goals

What is the goal(s) of the program and the anticipated outcomes?

This answer is limited to 1,500 characters – about ½ page

Your answer should provide a sense of "Why" in regard to the program – not your evaluation plan. It should outline the program's theory of change or intended impact.

Activities

Describe the program activities.

- **▶** Timeline
- Frequency
- Location(s)

This answer is limited to 3,000 characters – about 1 page

Your answer should provide a sense of "How" in regard to the program. Your description should be concrete, straightforward and easy to read. If a person outside of the program or industry cannot read it and describe what you are doing, it is not a good answer.

Changes

If this is a renewal, describe any significant changes in the program structure, since last year?

This answer is limited to 1,500 characters – about ½ page

If you are requesting funds for a program HFNLC has never funded, leave this question blank.

If you are requesting funds for a program HFNLC has funded in the past, and are returning after a year off, leave this question blank. (You answered this question in the LOI.)

Staffing

Describe how the program is staffed.

- Qualifications
- Responsibilities

This answer is limited to 1,500 characters – about ½ page

The staff listed in this section should also show up in the program budget.

Data Collection and Evaluation

Describe you measure program success

- ► Data collection tools
- ► Frequency of use
- ▶ How it is assessed

This answer is limited to 1,500 characters – about ½ page

In this section, explain how you collect the data needed to report on the health outcomes for this grant. Include a description of the tools used, when the tools are used, how the data is stored and looked at with a critical eye.

Partnership

How does the program partner with other organizations to improve client outcomes?

This answer is limited to 1,500 characters – about ½ page

Partnerships and Collaboration were previously included in a question regarding the organization, as a whole.

In this section, explain how partnerships are used to improve client outcomes.

Examples might be an agreement with an external provider for a commonly needed specialty service, supplemental education or an initiative to address social determinants of health.

Target Population

Provide a demographic description of the population this program served in your last fiscal year.

- Age groups
- Race/ethnicity
- Gender
- ► Insurance status/income
- Zip code
- Other special characteristic

This answer is limited to 1,500 characters – about ½ page

Need

- Describe the community need or societal problem your program addresses using relevant data and current research. Be clear and concise in your definition of the problem, its causes, and symptoms.
- Include references for all sources.
 - Prevalence data
 - Mortality data
 - Data on barriers to access
 - Lack of a regular sources of care
 - ► Lack of transportation
 - Lack of evidence-based care
 - ►Income and insurance

Remember it is important to link your need to your program activities. For example, a school-based health program should talk about the lack of care available for youth, the prevalence of health conditions in young adults, or the research that demonstrates how school-based programs remove access barriers and improve health outcomes. It should **NOT** discuss how school-based health programs improve educational outcomes.

Secondly, client demographics are not a need unless you can link it to a disparity. For example stating that 54% of the population is Latino, is not a need unless you link it to the fact that Latino's are at a greater risk for diabetes than Caucasians.

A needs statement answers the question: "Why care?" It demonstrates there is a problem that is important; is significant; and is urgent. A needs statement must relate to your organization's mission statement and to the foundation's priorities.

The needs statement establishes the problem and describes the conditions in the community that your organization will address. The needs statement is an opportunity to demonstrate your understanding of the community issue and your organization's ability to address the need.

Try using the three questions below to guide you the next time you are writing a needs statement. (Note: The information provided in the examples below is fabricated.)

What is the need for the project? Is it a serious problem or issue, or a lack of a needed service?

Example: Lake County high school students struggle with anxiety, stress, and depression. Students do not have safe spaces or the coping skills needed to address their mental health needs. Schools do not have the staffing to provide these services.

What are the facts and the sources that back up the need for your project?

Example: The latest Behavioral Risk Factor Surveillance System report indicate over 50% of high school students feel depressed at least 2 days a week. This has increased from 2 years ago when only 25% students felt this way.

What is the solution to the problem you have identified?

Example: A study entitled "School Mental Health Services" found that when students have access to therapy at school they are less likely to report feelings of anxiety and stress. It also found that schools with psycho-social group therapy have a lower incidence of bullying.

Once you've answered these questions, combine the information in a paragraph for a concise and simple statement of need. Remember to avoid jargon and keep it easy to read.

Sustainability

What resources are you pursuing to ensure this program is able to operate without service interruptions?

- Address the HFNLC 5-year rule
- Include details about program revenue and third party billing, if applicable
- Should include other grants but be about more than just writing more grants
- Address revenue diversification or fund development capacity building activities, if applicable

Individuals Served

You Will Have To Report On These

- How many individuals did your program serve in the last 12 months?
- How many individuals do you anticipate serving in the grant year?

How many individuals did your program serve in the last 12 months? Provide the number of individuals the served in the last 12 months. This 12 month period can be the most recent fiscal year, calendar year, or 12 months preceding your grant application.

How many individuals do you anticipate serving in the grant year? Provide the number of individuals you anticipate your program serving during the 12 month grant period.

You will be asked the same questions on your interim and final reports. Be prepared to track them, if funded.

Measurement of Success

You Will Have To Report On These

- For a health program you could evaluate changes in health status
- For a case management program you could evaluate connections to care
- For an income and employment program you could evaluate job readiness or employment
- For a food program you could evaluate meals accessed
- For an engagement program you could evaluate community connectedness

Do not put other types of information or additional narrative in this field.

Please select indicators that are appropriate for your program.

Do NOT state to refer elsewhere, the application will be returned for corrections.

Choose at least one measurement of success. You may list more than 1 but no more than 3.



HFNLC values transparency, flexibility, and trust-based relationships with grantee partners. The purpose of this form is to understand your organization's or program's financial picture and how HFNLC funds will strengthen your work—not to dictate how each dollar must be spent.

You will submit two parts as part of your budget materials:

- 1. Part 1 Budget Narrative
- 2. Part 2 Summary Tables (Expenses and Income)

Budget Narrative

- Overview of Financial Picture Describe your organization's (or program's) total annual budget, major expense categories, and key funding sources. Explain how this budget supports your mission and community outcomes.
- Use of HFNLC Funds Explain how HFNLC funds will strengthen your work. Rather than assigning funds to specific line items, describe generally how this support will help—examples include expanding staff capacity, sustaining essential services, enhancing collaboration, investing in technology, or stabilizing operations.
- Context and Financial Health Note any important financial context, such as changes in other funding, new revenue streams, or one-time investments.
- Equity and Sustainability Describe how your organization allocates resources in ways that promote equity and sustainability—for example, living wages, staff development, or investments that improve long-term efficiency.

Example of answer for Overview of Financial Picture

Example (for illustration only): Here's one way an organization might describe its financial picture. Your response may look different depending on your size, structure, or focus.

"Our organization's annual budget is approximately \$1.2 million. About 65% of expenses go toward staff salaries and benefits, which reflects our commitment to investing in the people who directly serve families. Another 20% covers program supplies, technology, and transportation to ensure our clinicians and family workers can reach clients safely and provide quality care. The remaining 15% supports administration, evaluation, and training—functions that help us maintain compliance, measure outcomes, and strengthen our long-term sustainability.

Our funding comes primarily from state contracts (around 60%), with additional support from local foundations, private donors, and small fundraising events. Over the past year, we have worked to diversify our income by launching a small individual giving campaign and exploring fee-for-service options for training.

This financial structure directly supports our mission to ensure that every child and family can thrive. Because most of our budget is dedicated to direct services and the staff who deliver them, we are able to maintain small caseloads and provide consistent, bilingual support to families. We also prioritize professional development and living wages to

reduce staff turnover, which strengthens our continuity of care. Together, these investments help us improve family stability and community well-being across northern Lake County.

Budget Summary Tables

Download the Budget Summary worksheet here.

Percentages and Total will auto-calculate. However, the form is not locked to allow changes, if necessary. This means that if you delete a formula, you will need to correct it to ensure all cells fill correctly.

Add notes as needed, either in the designated cells, or on a second page. There is no need to tie HFNLC funds to specific line items.

- Program Grant: enter the program income and expenses.
- ▶ **General Operating Grant:** enter the **organizational** income and expenses.



Organization's Budget

- ➤ Total Operating Budget insert the dollar amount equal to the expenses in the Operational Budget that you upload.
- Operational Budget upload a copy of your organization's operating budget, including all revenue and expense lines.
 - Expenses should be the same as the number entered for Total Operating Budget
 - ▶ This is only needed for Program Grants

The question asks for budget information that corresponds to your current fiscal year. If it is more appropriate to submit budget information that corresponds to your upcoming fiscal year, you may do so.

Grant List

- Upload a list of all grants your organization has received or anticipates receiving for the current year.
- Include the name of the funder and award amount.
- ► Include all:
 - ▶ Corporate
 - ► Foundation
 - ▶ Government
 - ► State, federal, local (township or city)

The information is compared to the operational budget you submitted. All information should align. If you indicate that you receive corporate funding and no corporate grants are listed, we will ask you explain and revise the documents.

Other Attachments

- ► Board list with affiliations <u>formatted to fit on one page in portrait orientation</u>
- ▶ Resumes if you talked about the position in the narrative, there should be a resume
- ➤ Collaborations a list of other organizations your organization collaborates with
- Additional materials

The Board list should not include personal contact information. WE do not need birthdays, phone numbers or addresses.

It is highly recommended that you provide current letters of support or other supporting documents under additional materials.

Tips for Applicants

- Multi-year funding is discretionary; discuss interest with staff early.
- ▶ Use plain, direct language focus on clarity over jargon.
- Draw from your organization's existing data and financial records.
- ▶ Collaboration, learning, and transparency are valued over perfection.

Additional Notes

Deadline for November Awards is August 1

Deadline for May Awards is February 1

If a deadline falls on a weekend or holiday, the deadline may be adjusted. Check our website here for exact due dates.

Do not wait until 4:59 p.m. to submit. It might still be too late.

NO mail or email submissions are accepted.

Remember different computers and servers have different times. The server that controls the cut off time may be different than yours by a few minutes and it will override your submission.

If your application is missing important narrative details, does not include the correct forms, or follow the provided instructions it will be returned to you for resubmission. If you fail to correct these errors and resubmit in the time allotted, your application will NOT be reviewed!

If you complete your application early and would like the Program Officer to review it prior to submission, please email Angela Baran at angela.baran@hfnlc.org